## FRANCESCA ADELE CASALE



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> LANGUAGES Italian: native English: fluent French: fluent Arabic: basic Somali: basic

IT SKILLS
Internet/Windows/
Linux/MS
Office/Outlook/
Faceboo
k/Twitter/Linkedin

SOFT SKILLS listening, problemsolving, reliability, enthusiasm, diversity awareness, teamworking, kindness,

VOLUNTEER Chico mendes fairtrade 2015-2016; COE 2012- 2015.

flexibility

MEMBERSHIP AMIStaDeS think tank

INTERESTS
Geopolitics/ EU/
Human
Rights/ Islam/
Intercultural Dialogue/
Environment

## PROFESSIONAL EXPERIENCE

Front Office Manager | 03/2020 - Present

Léopold Café, Brussels, Belgium

Providing excellent customer service. Reliable management of the cash register

Research Analyst | 02/2019 - Present

Amistades, Italy

Analysis of the role of religions in contemporary society in MENA areas and Sub-Saharan Africa. Focus on the social, economic and political dynamics. Publications on Amistades website: https://www.amistades.info/ricerca-e-analisi

Front Office Manager | 11/2018 – 08/2019 Veneranda Fabbrica del Duomo, Milan, Italy

Info-point and front desk management. Customer service and general support to visitors. Responsible for the daily operation, providing visitors' information. Complete administrative activities including filling, data entry and creation of spreadsheets to record information.

Fundraiser | 10/2016 - 12/2016

Oxfam, Rome, Italy

Christmas fundraising WASH campaign. Management of workstation, Training volunteers in fundraising procedures and practices and management of volunteers' activities. Raising funds for the cause regularly meeting fundraising targets.

**Project Manager** | 06/2015 – 06/2016

Paloma2000 Social Cooperative, Milan, Italy

Development, implementation and evaluation of a project regarding the European Active Citizenship. The project focused on human rights, migration and interfaith dialogue and obtained the sponsorship of the Metropolitan city of Milan. Engaging with different local stakeholders. Day-to-day management. Planning and management of the budget

Assistant Programme Manager | 02/2014 - 02/2015

ACRA Milan, Italy

Carrying out research and analyses adopting the PCM approach. Organization of activities and events regarding the European Active Citizenship, human rights, children's rights and education for Italy and Africa. Planning and management of the budget.

**Assistant Project Manager** | 03/2012 – 09/2015

COE, Milan, Italy

Carrying out research and analyses on DRC for an African education project. Day-to-day management of activities and events at African, Asian and Latin American Film Festival.

## SPECIAL TRAINING

•2015 Islam as Global Issue, Islam and Politics Scuola di Cultura Politica; •2016 European Project Cycle Management Kuamini •2019 The Changing Global Order Leiden University •2019 EU Policy and Implementation: Making Europe work! Leiden University

## **EDUCATION**

PgD in Experts in Politics and International Relations | 2017

LUMSA University, Rome, Italy

International/EU law, economics, bioeconomy, geopolitics, political economy and philosophy Thesis: *Human Rights and Islam* 

MA; BA in Languages (Somali, Arabic, English, French) for International Relations | 2014 Catholic University, Italy; Roma Tre University, Italy

Linguistics, geopolitics, EU, anthropology, MENA, Africa and Islam-related issues. BA Graduate thesis: Islamic Somalia. Ritual of Saints, Tales and Traditions in a Clan-based Society (X-XIX); MA Graduate thesis: Qadiri Sufism as Political Actor in Somalia: Origins, Chanqings, Current Events

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